

Guaranteed Asset Protection (GAP) Insurance Key Information Document

This information is provided to assist you in making an informed decision when purchasing GAP Insurance.

Please take time to read this information carefully.

In line with guidance from the Financial Conduct Authority, we would like to give you the time to consider whether you could benefit from this cover and therefore Creditplus will not contact you regarding this facility for at least the next two days.

However, should you have any questions or feel you may be at risk and require cover immediately, due to the collection of your new car, please contact us directly and the cover can commence from tomorrow.

CONSIDER THE SIGNIFICANT BENEFITS OF GAP INSURANCE

Imagine your vehicle is declared a write-off by your insurer due to an accident, flood, fire or theft.

Now imagine discovering that your insurance company settlement will not match the original price you paid for your vehicle.

This is a scenario faced by motorists every day. Even if you are not liable, you are almost certain to find a shortfall between the amount you receive in settlement and the price you originally paid. This shortfall could be a significant sum depending on the market value offered by your insurer at the time of the total loss.

Who will protect you against this financial loss?

For peace of mind, please consider the cover GAP Insurance can offer.

GAP Insurance is an OPTIONAL facility available from Creditplus. Our Advisors will be happy to answer your questions or clarify the policy benefits and exclusions. You should be aware that similar products may be available elsewhere to purchase directly. However, as with any insurance policy, you should confirm that the cover levels of alternative facilities are suitable for your needs.

Due to Financial Conduct Authority regulations you are unable to purchase this facility until one day has passed, following receipt of the information outlined in this document. We may contact you on or after the 4th day to discuss the facility further, however, should you require more immediate cover, you have the right to conclude purchase from day 2 by contacting your Sales Advisor.

HOW GAP INSURANCE WORKS

GAP Insurance incorporates Return to Invoice cover (or RTI) and Finance GAP.

Finance GAP

If your vehicle is written off by your motor insurer, Finance GAP is designed to cover any difference between the market value of your vehicle at the time of the write off, and the amount you still owe on your finance agreement, in other words, if you don't take GAP, and the insurer pays out less than you owe the finance company, you would be responsible for paying the finance company the remaining balance.

Combined GAP and RTI

This product has two benefits. It does exactly the same as Finance GAP if the settlement figure on the finance is greater than the original purchase price. The RTI part of the policy applies when your settlement figure on the finance is less than your original purchase price. In this instance you could receive the difference between the market value of your vehicle, at the time of the write off, and the full net invoice price that your vehicle was brought for, therefore protecting any money you have invested in the vehicle, such as a deposit and/or any part exchange value.



SIGNIFICANT BENEFITS (What is covered?)

Policy duration

Cover is only available through Creditplus for a 3-year period, depending on your requirements and according to the terms of your finance agreement. Cover ends earlier in the event of a paid claim or if the vehicle is no longer in your possession.

Excess

Provides a contribution of up to £250 towards your insurance policy excess

Claim Limit

The maximum claim limit will vary dependant on the vehicles age, value and purpose of use. The claim limit is always set at a suitable depreciation of your vehicle. For further details on what claim limit would apply, please ask one of our friendly Advisors.

Vehicle accessories covered

As long as accessories are fitted by the dealer and are manufacturer approved, we will cover up to £1500 of extras. Manufacturer fitted accessories are covered.

Transferable

Should Your Vehicle be declared a Total Loss by your Motor Insurer and You accept a replacement vehicle from Your Motor Insurer you may apply to transfer the balance of Your policy to Your new vehicle subject to the terms and conditions of Your policy.

Cancellable

If, for any reason, you wish to cancel your policy and you do so within 14 days, and no claim has been registered with Mechanical Breakdown & General Insurance Services Limited (MB&G) during this time, we'll give you a full refund. After that, you may still cancel at any point, subject to a £35 administration fee. You will receive a pro-rata refund which will reflect the length of the term remaining.

Simple to arrange

Your Sales Advisor will be happy to answer any questions you may have and confirm your eligibility for GAP Insurance.

IMPORTANT: GAP Insurance types are subject to terms and conditions. You should note that there are certain limitations in terms of the maximum amount you may claim.

SIGNIFICANT EXCLUSIONS (What is not covered?)

As with all insurance polices there are some circumstances for which GAP Insurance will unfortunately not cover you.

Importantly

You must have in place a fully comprehensive motor insurance policy issued by an authorised UK motor insurer which insures against accidental loss or damage to the vehicle throughout the period of insurance.

In the event your motor insurer rejects your claim and a settlement payment is not made you will not be covered by this policy.

Vehicle Exclusions

We are unable to cover all vehicle types. The benefit will not be paid for a Total Loss of the vehicle if:

- a) It is used as an emergency or military vehicle, courier or delivery vehicle, invalid carrier or driving instruction vehicle;
- b) It is used for hire or reward of whatsoever nature or used as a taxi;
- c) It is a scooter, motorcycle, non-UK specification vehicle or not built for principal sale in the UK or classed as a grey import, kit car, bus, coach, commercial vehicle more than 3.5 tonnes, truck, heavy goods vehicle or static caravan;
- d) It is used for road racing, rallying, pace-making speed testing or any other competitive event;
- e) It has been modified other than in accordance with the manufacturers specifications; or
- f) It is stolen by any person who has access to the Vehicle's keys.

The benefit will not be paid if the Total Loss:

- a) Is caused when the Vehicle is driven, with Your general consent, by someone who does not hold a valid driving licence or is in breach of the conditions of that driving licence;
- b) Results from You, or any other person with Your general consent driving the Vehicle, when intoxicated or under the influence of drugs and/or alcohol;
- c) Results from an accident, theft, act of vandalism or flood outside the United Kingdom, the Channel Islands of the Isle of Man where the Vehicle has been driven for more than 30 days a year outside the United Kingdom, the Channel Islands or the Isle of Man in 12 months immediately to war (whether declared or not).

The benefit will not be paid if:

- a) You do not have Vehicle Insurance in place from the Start Date until the date of Total Loss;
- b) Your Vehicle Insurance claim is declined, and You have not received the Vehicle Insurance Settlement;
- c) The loss is covered by any other insurance or warranty; or
- d) If the vehicle is owned by a garage, vehicle trader or any other associated vehicle trade company.
- e) The cover also excludes any loss of use of the Vehicle and any consequential loss, for example loss of earnings.

Additional Costs

Additional costs within the finance settlement for anything other than the purchase of the vehicle. This includes but is not limited to; administration charges, option to purchase charges, late payment charges, arrears, early settlement charges, SMART protect, Paint Protect, Warranty, Delivery & Fuel costs and Road Fund Licence.

Negative Equity

Which means any sum outstanding from a previous finance agreement, transferred to the new vehicle finance agreement.

Tax

Any recoverable Value Added Tax (VAT) where you are VAT registered.

For full benefits and exclusions, please refer to sections titled 'What is covered?' and 'What is not covered?' of the policy terms and conditions which will be provided on request or before conclusion.